



Iowa Department of Human Services

Terry E. Branstad
Governor

Kim Reynolds
Lt. Governor

Charles M. Palmer
Director

INFORMATIONAL LETTER NO.1388

DATE: May 23, 2014

TO: Iowa Medicaid Hospitals, Physicians, Advanced Registered Nurse Practitioners, Clinics, Indian Health Service, Federally Qualified Health Centers (FQHCs), and Rural Health Clinics (RHCs) Participating as Patient Managers in the Iowa Wellness Plan

FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Provider Access to the AssessMyHealth Health Risk Assessment (HRA) and the Value Index Score (VIS) – Online Dashboard

EFFECTIVE: Upon Receipt

*******This letter replaces Informational Letter No. 1352 dated February 7, 2014*******

The official IME HRA tool [AssessMyHealth](#)¹ was announced in [Informational Letter 1387](#)² and is free to providers serving Iowa Wellness Plan members. Providers are reimbursed \$25 for each AssessMyHealth HRA completed once the results are incorporated in the member's care plan. The IME recommends that the HRA be completed prior to or during a member's annual preventive visit. Payment will only be made once per member. Only the first "clean" claim received is eligible for reimbursement. More information regarding this tool can be found at the [Iowa Health and Wellness Plan Healthy Behaviors Program Toolkit for Providers](#)³.

The IME also introduced the VIS online dashboard tool in March 2014, which is available to all Iowa Wellness Plan Patient Managers and Accountable Care Organizations (ACOs). The dashboard tool provides dynamic reporting on gaps in care, utilization, care management and VIS measures for both Iowa Wellness and Medicaid members. Participating Iowa Wellness Plan patient managers and ACOs can earn a VIS Medical Home bonus based on quarterly improvements in the VIS measures. For more information regarding the bonus program, please see [Medical Home VIS Bonus Program V1.0](#)⁴.

¹ <https://www.assessmyhealth.com/checkbox/accesscode.aspx>

² <http://www.dhs.state.ia.us/sites/default/files/1387%20Healthy%20Behaviors%20under%20the%20Iowa%20Wellness%20Plan%20and%20Markerplace%20Choice.pdf>

³ http://www.dhs.state.ia.us/sites/default/files/Provider%20Healthy%20Behaviors%20Toolkit_05092014.pdf

⁴ http://www.dhs.state.ia.us/sites/default/files/MedicalHomeBonus_Final_12262013.pdf

- **The IME has made registration easy.** Providers may register for access to both tools through one e-form. Simply go to the [Iowa Medicaid Enterprise Treo Dashboard and Health Risk Assessment Access Form](#)⁵ to complete the single page e-form. Guidance and clarification is displayed when you click on most fields of the form. The e-form allows providers to list multiple National Provider Identifier (NPI) numbers under one Tax Identification Number.

Once the HRA access is granted, an email containing a unique five digit access code and URL link for office use will be provided. The VIS Dashboard approved users will receive a separate email with their user name and temporary password to gain access to the dashboard.

- **Don't delay!** Providers who begin utilizing the VIS online dashboard tool and the AssessMyHealth HRA tool will be better prepared to support their patient's ongoing care needs. There is no limit to the number of users for an organization. We encourage providers to send this information to the IME as soon as possible.

Online training is available for Wellness Plan Patient Managers for both the VIS online dashboard tool and the AssessMyHealth HRA tool. Please see [Informational Letter 1372](#)⁶. Future training sessions will be announced in an upcoming Informational Letter.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally at 515-256-4609, or by email at: imeproviderservices@dhs.state.ia.us.

⁵ <http://www.tfaforms.com/330806>

⁶ <http://www.dhs.state.ia.us/sites/default/files/1372%20Online%20Dashboard%20Education%20and%20Training%20for%20Value%20Index%20Score.pdf>

